



LEGEND TECHNICAL SERVICES STANDARD TURN AROUND TIMES (TAT):

Total Coliform Analysis: Verbal results are available after 30 hours from sample receipt at Legend Technical Services. If your sample result is positive for Total Coliform/E-Coli, you will be notified when the sample results are read per method requirements (24-30 hours). Due to licensure requirements for data entry, final (signed), results will be available after two full business days. Final results at 30 hours may be requested in **advance** with a surcharge of 100% (double the regular price).

All other analyses: Results will be available between 7 and 10 working days for MOST analysis. A faster turn around time (RUSH TAT) may be available when requested in advance. RUSH TAT is dependant on current workload, staffing and instrumentation function. If a RUSH is approved, surcharges will apply. If a RUSH is approved, but the turn around is not met, the appropriate surcharge (or none) will be applied. If a faster turn around time is achieved, but not requested, extra surcharges will not apply. **Only verbal or preliminary results can be guaranteed on RUSHES.** All final (signed) results will available between 7 and 10 working days due to licensure requirements and quality control for data entry. Verbal or preliminary results will be available at the end of day on the due date.

Surcharges:

24 HOUR TAT: 200% SURCHARGE

2 DAY: 100% SURCHARGE

3 DAY: 75% SURCHARGE

5 DAY: 50% SURCHARGE

All turn around times are based on business days and do NOT include weekends or holidays. Samples must be received before noon in order for that day to be considered a full business day.

This policy does not apply to air quality samples.